

Discussing End-of-Life Issues in the Last Months of Life: A Nationwide Study among General Practitioners

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Abstract

Background: Communication is a necessary tool for ensuring the provision of quality patient-centered care for patients who have life-threatening illnesses, and discussing all relevant end-of-life issues should not be limited to cancer patients.

Objective: To examine the incidence and timing of general practitioners (GPs) discussing end-of-life issues with patients whose deaths were expected, and to identify the factors associated with them discussing these issues.

Methods: Between January and December 2008, GPs participating in a nationally representative sentinel surveillance network of GPs were asked to register, using standardised forms, the extent of discussing 10 end-of-life issues with patients.

Results: We examined 252 patients who died nonsuddenly, 38% of whom died of cancer, and 86% of whose treatment goal was palliative care. Our findings show that GPs often waited until very close to death before they discussed end-of-life issues with patients, and discussed spiritual and social issues less than physical symptoms, diagnoses, and psychological problems. In 74% of cases, the GPs were informed of their patients' preferred place of death; and 8 out of 10 patients with known preferences for place of death, died there. Being diagnosed with cancer was associated with a higher frequency of discussing all 10 end-of-life issues than diagnosis with other (noncancer) conditions, but this is a state of mind we did not explore in this study.

Conclusion: Promotion of timely discussion of all relevant end-of-life issues, in patients with cancer and non-cancer diagnoses, is advisable based on systematic needs assessment.

Introduction

AT THE END OF LIFE, communication is a key tool for identifying, assessing, and relieving illness burdens,^{1,2} and for providing patient-centered care.³ At such times, preferences for information and communication differ, depending on individual patient characteristics^{4,5} and the symptoms they experience.^{6,7} Failure to discuss end-of-life issues can affect the quality of palliative care for patients and their families.^{6,8} Understandably, some issues are more pressing at certain periods in the course of illness,^{1,2} and may prompt more frequent discussions.^{2,4} However, content, extent, and changes in patient needs are best assessed and addressed through adequate communication of relevant topics. Studies show that many patients with life-threatening illnesses may have unmet information needs.^{1,2,7,9}

In the Netherlands, the gate-keeping function of general practice is highly developed, such that virtually all patients are registered with a general practitioner (GP), whose referral is required for accessing specialized medical services.^{10,11} GPs provide basic end-of-life care for patients living at home and in residential care homes,¹¹ and could play a key role in communicating end-of-life issues with the terminally ill.¹² First, they have a contextual knowledge of the patients and the family dynamics, given that their work is community-based. Second, they manage the pain and other burdens that accompany end-stage disease,^{13,14} can provide at-home care for patients and their caregivers,^{15,16} and maintain continuity of care between disciplines^{13,17,18} and settings.^{18–22}

Cartwright et al. surveyed GPs and specialists in Australia and six European countries on the extent to which they discussed end-of-life issues with terminally ill patients.⁴ Their

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results show that in the Netherlands, GPs “in principle, always” discuss aspects of the disease with patients in >90% of cases, whereas they “in principle, always” discuss social and spiritual problems in 60% and 26% of cases, respectively. However, these were assessments of how GPs discussed these topics in general, because they were not focused on specific patients. Asking about how one would act in an instance is especially vulnerable to receiving socially desirable responses. Also, previous studies had been limited to physician intentions^{6,23,24} and diagnoses.^{2,6,9,25} This is the first nationwide study that asks GPs about the end-of-life issues they had discussed with actual patients. Using a surveillance network of GPs,^{26–28} we examined the incidence and timing of discussing end-of-life issues with respect to three intervals before death (before the last month, in the last 2–4 weeks, in the last week) with patients whose deaths were expected, and identified factors associated with discussing 10 issues: primary diagnosis, incurability of illness, life expectancy or prognosis, possible medical complications, physical symptoms, psychological problems, social problems, spiritual or existential problems, palliative care options, and treatment burdens.

Methods

Selection and procedure

Between January and December 2008, patients' deaths were registered via a sentinel network of GPs, nationally representative of practicing GPs.²⁶ The network comprised 65–70 GPs from 45 practices, and covered close to 1% of the registered patient population.^{27,28} The GPs received a structured registration form one week after a patient (≥ 1 year) died, with a request to fill and return it. If necessary, they also received reminders.^{26,27} Based on the question, “Was death sudden and unexpected?”, all sudden deaths (i.e., with a “yes” response) were excluded on the premise that such patients did not receive palliative care from their GP. Patients were classified based on their place of death: in the nursing home, in their homes, in a care home, or in a hospital (a care home death was death that occurred in a care home setting). All patients who died in the nursing home were excluded from this study because medical care in Dutch nursing homes was provided by specialists, and not by the GP; however, the GP managed the care of patients at home and in care homes until death (the selection process is presented in Fig. 1). Lastly, “dying in a preferred place” was derived in three different steps—we asked the GPs if they were aware of their patients' preferred place of death; requested for the place of death as reported in patient's death registration, and checked for congruence between both sets of variables. Expectedly, “dying in a preferred place” could not be derived for those patients whose GPs were unaware of their preferred place of death.

The data collection process was supervised by NIVEL (the Netherlands Institute of Health Services Research), using a standardised protocol.²⁹ Participating GPs returned their forms to NIVEL, where they were scrutinized for errors and missing data, and missing data were retrieved by telephone contact. Next, the forms were duplicated and sent to the researchers for data entry and analyses.

An ethical review was not required by the Dutch law because data were collected after the death of patients. More details on the methodology of this study have been published elsewhere.²⁷

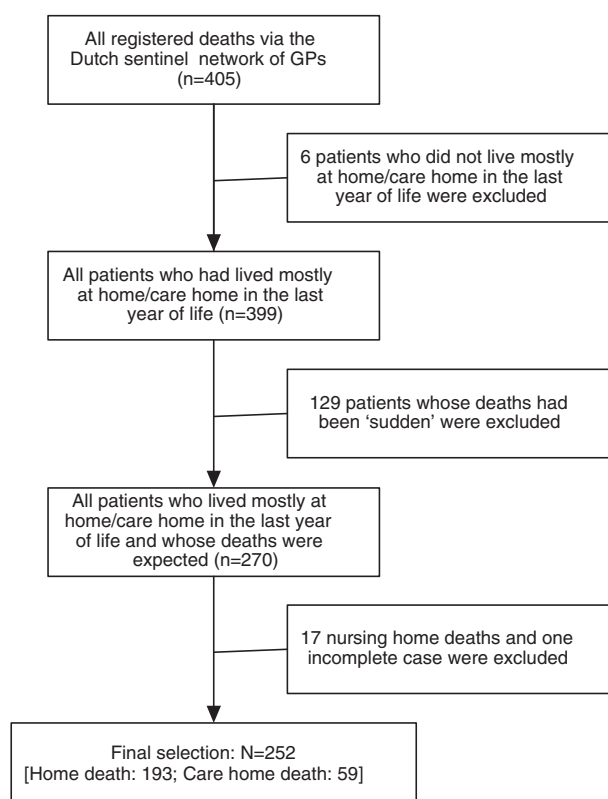


FIG. 1. Flow chart illustrating the selection process.

Research instrument

The research instrument, a 21-item registration form consisting of multiple-choice and open-response questions, was designed to explore socio-demographic characteristics, causes of death (as recorded in the death certificate), and end-of-life care characteristics. We used it to survey place of care/death; involvement of a multidisciplinary palliative care team; hospital/intensive care unit (ICU) admissions in the last 3 months of life; GP home visits or personal contacts (excluding telephone calls) made in the last 3 months, last 2–4 weeks, and within the last week of life; treatment goal in the last week of life (curative, life-prolonging, or palliative); dementia/coma; functional state in the last week of life using the Eastern Cooperative Oncology Group (ECOG) performance scale³⁰; symptom frequency and distress in the last week of life using the Memorial Symptom Assessment Scale (MSAS)³¹; and patient's preferred place of death. Every year, new questions were tested among some sentinel GPs using interviews, to ensure comprehensibility and acceptability. When the GPs did not understand the concepts in the registration form as intended, revisions were made. In addition, operational definitions were provided so that respondents understood exactly how to approach the different items in the forms.

The GPs were asked to specify whether they had discussed primary diagnosis, incurability of illness, life expectancy or prognosis, possible medical complications, physical symptoms, psychological problems, social problems, spiritual or existential problems, palliative care options, and treatment burdens with the terminally ill patient in question. These issues had been derived from a cross-national survey of

physicians by Cartwright et al.⁴ Each issue was explored in three stipulated time intervals using a multiple-choice answer format. Options available included “never discussed,” “discussed before last month of life,” “discussed 2–4 weeks” (i.e., before the last week of life, but within the last month of life), “discussed in the last week,” and “question not applicable.” It was possible to select more than one answer per issue.

Statistical analysis

Statistical computations were done using SPSS 15.0 (SPSS Inc., Chicago, IL). From the three answer categories provided, we calculated the interval in which each end-of-life issue was discussed for the very first time, and the frequency of discussing this in the three stipulated time intervals (Table 1). We used Pearson's χ^2 test to analyse whether several patient and care characteristics were associated with the different end-of-life issues ever being discussed. We chose patient and care characteristics that were found relevant from literature^{2,32–35}: age, gender, education, cancer diagnosis, presence of dementia and treatment focus (Table 2).

Separately, we analysed the dimensionality of the issues, using principal component analyses,⁴ and this indicated a unidimensional scale with components that explained 52% and 64% of the variance, and a Cronbach α of 0.90 and 0.94, respectively. Removal of any one of the 10 issues did not alter the α values.

Next, we constructed two scales (“ever discussed end-of-life issue,” and “discussed end-of-life issue in last week of life”) as dependent variables, and computed the total mean for all 10 end-of-life issues. To explore which patient and care-related characteristics are independently associated with the single (mean) communication scale per the two above-mentioned time intervals, we performed univariate and multiple regression analyses using the backward elimination method (Table 3).

Results

Characteristics of study population

Patients' demographic, clinical, and care characteristics are shown in Table 4. We registered a total of 252 nonsudden deaths, representative of all deaths outside those in the nursing homes and hospitals. Mean age was 77 years (standard deviation [SD] 15.8), 55% were female, and 48% had little or no elementary education. GPs were informed of patients' preferred place of death in 74% of cases. Cancer was the cause of death in 38%, dementia was diagnosed by GP/physician in 12%, and about 9 in 10 patients had a “palliative care” treatment goal, in the last week of life.

Incidence and timing of discussing end-of-life issues

Table 1 shows that all but spiritual/existential problems were discussed by more than half of the GPs. Physical symptoms were discussed most frequently (73%) in the three stipulated time intervals. Four main patterns of discussing end-of-life issues were observed before the last month to the last week of life; physical symptoms, life expectancy, and palliative care options were discussed more frequently in the last 2–4 weeks, and slightly less frequently in the last week of life; psychological problems, medical complications, and social problems were discussed at about the same frequency before the last month and in the last 2–4 weeks, but less frequently in the last week of life; primary diagnosis and incurability were discussed progressively less frequently toward death; whereas treatment burdens and spiritual/existential problems were discussed most in the last 2–4 weeks, and least in the last week of life. The differences in discussing each issue were few and far between per time interval, and only for three cases did a GP discuss all 10 end-of-life issues before death.

TABLE 1. PERCENTAGES OF PATIENTS WHOSE GPs DISCUSSED END-OF-LIFE ISSUES “EVER” AND IN THREE TIME PERIODS BEFORE DEATH (N=252)^a

End-of-life issues discussed with patients	Discussed “ever” before death (%)	Answer categories for the timing of GPs discussing the end-of-life issues with patients					
		Before the last month of life (%)		Within the last 2–4 weeks of life (%)		In the last week of life (%)	
		Total ^b	Very first time	Total ^b	Very first time	Total ^b	Very first time
1. Physical symptoms	73	45	45	50	17	47	11
2. Life expectancy (prognosis)	69	33	33	38	22	37	14
3. Psychological problems	67	39	39	39	16	35	11
4. Primary diagnosis	62	40	40	34	11	33	11
5. Incurability of illness	61	39	39	35	13	30	9
6. Palliative care options	59	29	29	33	16	32	14
7. Possible medical complications	55	28	28	28	16	25	9
8. Treatment burdens	55	27	27	29	15	24	12
9. Social problems	51	29	29	29	15	22	7
10. Spiritual/existential problems	27	13	13	16	9	11	4

^aPercentages of missing observations variables ranged between 0.4% and 5.6%.

^bMore than one answer possible per the three time intervals before death.

GP, general practitioner.

TABLE 2. GPs DISCUSSED END-OF-LIFE ISSUES "EVER" BEFORE DEATH BY PATIENT AND CARE CHARACTERISTICS (N = 252)^a

End-of-life issues the GPs ever discussed with their patients before death	Patient and care characteristics											
	Age		Gender		Only elementary education		Diagnosis: cancer		Had dementia		Treatment goal ^b	
	<65 y		M		Yes		Yes		Yes		Cure	
	Column %	p	Column %	p	Column %	p	Column %	p	Column %	p	Column %	p
1. Physical symptoms (n = 238)	77	72	76	71	66	82	91	62	33	79	78	50
2. Life expectancy (n = 238)	78	68	72	68	62	79	93	55	39	74	74	47
3. Psychological problems (n = 236)	72	66	73	62	58	77	83	57	31	72	71	53
4. Primary diagnosis (n = 229)	69	61	70	56	48	77	83	50	37	62	67	47
5. Incurability of illness (n = 235)	77	57	70	54	46	76	94	40	29	65	67	29
6. Palliative care options (n = 238)	74	55	63	56	49	69	89	40	14	65	61	38
7. Possible medical complications (n = 236)	66	52	62	49	47	63	78	41	18	60	58	41
8. Treatment burdens (n = 237)	64	54	61	51	45	65	77	42	30	60	67	23
9. Social problems (n = 232)	57	49	54	48	44	57	65	42	26	55	54	39
10. Spiritual problems (n = 232)	33	25	28	26	20	33	43	17	7	30	30	16

^aPercentages of missing observations variables ranged between 0.4% and 5.6%.^bTreatment goal: Cure = treatment was focussed on cure or life prolongation; Care = treatment was focussed on palliation or comfort care. Pearson's test for association (χ^2); * signifies $p < 0.05$; GP, general practitioner.

Patient characteristics of ever discussing end-of-life issues

Table 2 relates the rate of ever discussing end-of-life issues to specific patient and care characteristics (age, gender, education, cancer diagnosis, presence of dementia, and treatment focus). Differences exist in discussing incurability of illness and palliative care options—both were discussed more frequently with patients under 65 years (77% and 74%, respectively) than with those over 65 years (57% and 55%, respectively). Primary diagnosis and incurability were discussed more frequently with men (both 70%) than women (56% and 54%, respectively). GPs discussed significantly more frequently all end-of-life issues (except social problems) with more educated patients. Also, all end-of-life issues were discussed significantly more frequently with cancer than non-cancer patients, but significantly less frequently with dementia patients than patients without dementia, with a difference of up to 50% for discussing palliative care options (14%:65%). In addition, some issues were discussed significantly more frequently when the treatment goal was palliative care: physical symptoms (78% and 50%, respectively), life expectancy (74% and 47%, respectively), incurability of illness (67% and 29%, respectively), palliative care options (61% and 38%, respectively), and treatment burdens (67% and 23%, respectively).

Factors associated with discussing end-of-life issues: Ever and in the last week of life

Table 3 shows results from linear regression analyses relating patient and care characteristics to the aggregate mean score for ever discussing and discussing all end-of-life issues in the last week of life. On univariate analyses, ever discussing end-of-life issues was positively associated with cancer, GP being informed of a patient's preferred place of death, GP-patient contact in the last 3 months of life, having higher education, and using palliative care initiatives. Ever discussing end-of-life issues was inversely associated with dementia, more ICU admissions, and older age. The multivariate analyses show ever discussing end-of-life issues to be significantly associated with cancer, GP informed of a preferred place of death, not having dementia, GP-patient contact in the last 3 months of life, and fewer ICU admissions. Treatment goals and symptom distress were not assessed prior to the last month of life given the wide spectrum of diagnoses examined.

In the last week of life, the aggregate mean score for ever discussing the end-of-life issues was associated with GP-patient contact in the last 3 months of life, cancer, GP informed of a preferred place of death, higher education, the use of palliative care initiatives, having a palliative care treatment goal, pain, lack of energy, constipation, and lack of appetite. Ever discussing end-of-life issues was inversely associated with dementia, treatment goal being cure or life prolongation, having more ICU admissions, and being male. On multivariate analyses, ever discussing end-of-life issues was significantly associated with cancer and the absence of dementia.

Discussion

Altogether we examined 252 patients whose deaths were nonsudden and foreseen by GPs of the Dutch sentinel national network. In each of three time intervals, physical and psy-

TABLE 3. DETERMINANTS OF GPs DISCUSSING ALL END-OF-LIFE ISSUES "EVER" BEFORE DEATH AND ONE WEEK BEFORE DEATH (N = 252)^a

Associated factors	Standardized regression coefficients			
	Ever before death		One week before death	
	Univariate	Multivariate	Univariate	Multivariate
<i>Factors measured with regards to the period 'one-three months' before death</i>				
Age	−0.18*		−0.10	
Gender (male = 1; female = 0)	−0.13		−0.14*	
Education level	0.24*		0.25*	0.16
Cause of death cancer (cancer = 1; not cancer = 0)	0.46*	0.32*	0.33*	0.20*
Cause of death cardiovascular disease	−0.17*		−0.05	
Diagnosis: dementia	−0.32*	−0.25*	−0.22*	−0.22*
Number of hospital admissions	−0.004	0.12	−0.04	
Number of ICU admissions	−0.25*	−0.15*	−0.18*	
Palliative care was used	0.20*		0.15*	
GP-patient contact 3 months before death	0.37*	0.16*	0.34*	
GP informed about patient's preferred place of death	0.45*	0.25*	0.31*	0.18
<i>Factors (symptom distress^b) measured with regards to the period "one week" before death</i>				
Treatment goal: cure or life prolongation			−0.19*	
Treatment goal: palliative care			0.22*	
Functional status			0.01	
Lack of appetite			0.19*	
Lack of energy			0.20*	
Pain			0.22*	
Drowsy			0.06	
Constipated			0.20*	

^aPercentages of missing observations variables ranged between 0.4% and 5.6%; * $p < 0.05$; significance levels for the t statistics.

^bSymptom derived from the Memorial Symptom Assessment Scale (MSAS).³¹

ICU, intensive care unit; GP, general practitioner.

chological problems were discussed most frequently, whereas social and spiritual issues were discussed least frequently. GPs, in more than one third of cases, discussed physical symptoms, diagnosis, psychological problems, and incurability of illness and prognosis for the very first time before the last month of life, whereas in about 10% of cases, they discussed incurability of illness, possible medical complications, and social and spiritual problems for the very first time in the last week of life. All 10 end-of-life issues were discussed only with three patients. There were relatively more discussions with more educated patients, cancer patients, patients without dementia, and those for whom the treatment goal was palliative care. Cancer was most frequently associated with discussing all end-of-life issues before the last month, in the last 2–4 weeks, and in the last week of life. Cancer, not having dementia, GP's knowledge of preferred place of death, GP-patient contact, and not being admitted to the ICU were the only independent associated factors for ever discussing the end-of-life issues.

To the best of our knowledge, this is the first nationwide study that seeks to explore the incidence of actual GP-patient communication at the end of life. From a general patient-population, we made a selection of all patients who we felt could have benefited from planned terminal care. Via an existing surveillance network, we enlisted trained GPs, representative of all GPs nationally, so as to produce results that could reflect the actual state of affairs in the Netherlands. However, one limitation was the fact that we could not combine the GP characteristics with the patient cases. Also, given the retrospective nature of the study, there might have been some recall

bias. We limited the chances of this by sending the registration form one week after a patient's death. Another drawback was that the GPs self-reported on the care they had provided, and even though we asked about actual behavior, it is possible that they provided "ideal responses" in some instances, or simply conceptualized some themes, for example, "treatment burdens" in ways different from what we expected. We did not explore whether some of the undiscussed issues had in fact been adequately communicated to the patients by other care providers, because that was outside our research question, and we did not examine plausible demographic or clinical predictors among patients who appear to have had the issues brought up "for the very first time" in less than one month prior to death, because of the lack of power.

Our findings show that GPs often wait until very close to death before discussing end-of-life issues, that cancer patients receive a greater focus than patients with dementia or other chronic conditions, and that GPs generally avoid social and spiritual issues compared with physical symptoms.^{36,37} The former is in consonance with results from Cartwright et al., who showed Dutch GPs as discussing end-of-life issues more often, compared with GPs from Australia and six other Western European countries.⁴ This could be related to the open debate on end-of-life issues in the Netherlands, and the congruence in results may suggest that intentions and actual behavior match, in this instance. The relative lack of GPs discussing spiritual issues is not surprising, but contrasts substantially with the importance patients place on their GPs broaching spiritual issues.³⁸ Cancer was the main diagnosis that strongly correlated with discussing all the end-of-life

TABLE 4. PATIENTS' DEMOGRAPHIC, CLINICAL, AND CARE CHARACTERISTICS (N=252)^a

Characteristics	%
Age range	
<64 y	20
65–84 y	41
≥85 y	39
Gender	
Male	45
Female	55
Education level	
Primary or less	48
Secondary or equivalent	39
Tertiary or equivalent	13
Cause of death	
Cancer	38
Cardiovascular disease	21
Others (including COPD, renal failure, liver disease)	41
Dementia diagnosed	12
Number of hospital admissions in the last 30 days of life	
None	55
One	39
Two or more	13
Number of ICU admissions in the last 30 days of life	
None	90
One	9
Two or more	1
Patient received palliative care initiatives in the last 3 months	34
Patient was visited/contact by GP (excluding phone calls) in the last 3 months	94
Patient's GP was informed of his/her preferred place of death	74
Patient died in his/her preferred place of death (i.e., of those with known preferences)	86
Patient's treatment goal in last week of life was mainly	
Palliative care	86
Cure or life-prolonging	14

^aPercentages of missing observations variables ranged between 0.4% and 5.6%.

COPD, chronic obstructive pulmonary disease; GP, general practitioner; ICU, intensive care unit.

issues, although cardiovascular disease was still a major cause of death in this population. Given the predictability of its trajectory,³⁹ we know that cancer opens up people for discussing end-of-life issues. However, patients with cardiovascular and other chronic illnesses have palliative care needs that may not always be obvious,^{9,39} and also have much need for adequate and timely information.^{9,40,41} Finally, about a quarter of the patients studied had GPs who were not aware of their preferred place of death, compared with 46% of patients in a similar selection from a previous dataset.²⁷ This rise in GP awareness may have been as a result of the regular feedback participating GPs received, following analysis of the SENTI-MELC study datasets. In both instances, a patient was 4 times more likely to die in a preferred place when the GPs had been informed of his/her preference.^{26,27,42,43}

In conclusion, cancer remains the main reason for discussing end-of-life issues in the Netherlands. It has been widely stated in literature that palliative care provision, which includes discussing end-of-life issues, should not be limited to cancer patients.^{8,9,12} This message should be extended to physicians in palliative care training. Because there is substantial disease-specific variation in the end-of-life trajectory, promotion of timely discussion of all important end-of-life issues, including spiritual and social issues, is advisable. A useful tool that GPs can utilize to determine when such discussion is appropriate for a specific patient is the question,

"Would I be surprised if this patient would not live any more than a year or half a year from now," which is used in the UK in the Gold Standards Framework.⁴⁴

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